ELSEVIER

Decision Support Systems 32 (2002) 423–424

Decision Support Systems

www.elsevier.com/locate/dsw

Author index to volume 32

Ahuja, M., see Karahanna, E. 32 (2002) 327
Bapna, R., P. Goes and A. Gupta, Comparative analysis of multi-item online auctions: evidence from the laboratory 32 (2001) 135
Barua, A., see Kim, B. 32 (2002) 215
Benbasat, I., see Lee, H.-K. 32 (2001) 27
Bhatt, G.D. and J. Zaveri, The enabling role of decision support systems in organizational learning 32 (2002) 297
Bhattacherjee, A., An empirical analysis of the antecedents of electronic commerce service continuance 32 (2001) 201
Borthick, A.F., P.L. Bowen, D.R. Jones and M. Hung Kam Tse, The effects of information request ambiguity and construct incongruence on query development 32 (2001) 3
Bowen, P.L., see Borthick, A.F. 32 (2001) 3
Brazel, G., see Kohli, R. 32 (2001) 171
Chiang, R.H.L., see Chua, C.E.H. 32 (2002) 313
Chua, C.E.H., R.H.L. Chiang and E.-P. Lim, An intelligent middleware for linear correlation discovery 32 (2002) 313
Donkers, B., see Verhoef, P.C. 32 (2001) 189
Ellington, T., see Kohli, R. 32 (2001) 171
Galvin, J., see Karahanna, E. 32 (2002) 327
Gangopadhyay, A., An image-based system for electronic retailing 32 (2001) 107
Goes, P., see Bapna, R. 32 (2001) 135
Goul, M., see Gregg, D.G. 32 (2002) 233
Gregg, D.G., M. Goul and A. Philippakis, Distributing decision support systems on the WWW: the verification of a DSS metadata model 32 (2002) 233
Gupta, A., see Bapna, R. 32 (2001) 135
Han, I., see Shin, K.-s. 32 (2001) 41
Hess, T.J., see West Jr., L.A. 32 (2002) 247
Holcom, K., see Massey, A.P. 32 (2001) 155
Hung Kam Tse, M., see Borthick, A.F. 32 (2001) 3
Jones, D.R., see Borthick, A.F. 32 (2001) 3
Kannan, P.K., see Raghu, T.S. 32 (2001) 117
Karacapilidis, N. and P. Moraïtis, Building an agent-mediated electronic commerce system with decision analysis features 32 (2001) 53
Karahanna, E., M. Ahuja, M. Srite and J. Galvin, Individual differences and relative advantage: the case of GSS 32 (2002) 327
Karuga, G.G., A.M. Khraban, S.K. Nair and D.O. Rice, AdPalette: an algorithm for customizing online advertisements on the fly 32 (2001) 85
Khraban, A.M., see Karuga, G.G. 32 (2001) 85
Kim, B., A. Barua and A.B. Whinston, Virtual field experiments for a digital economy: a new research methodology for exploring an information economy 32 (2002) 215
Kim, M.H., see Park, C.-S. 32 (2002) 379
Kohli, R., F. Piontek, T. Ellington, T. VanOsdol, M. Shepard and G. Brazel, Managing customer relationships through E-business decision support applications: a case of hospital–physician collaboration 32 (2001) 171
Kumar, A. and J. Leon Zhao, Workflow support for electronic commerce applications 32 (2002) 265
Lazarov, A. and P. Shoval, A rule-based system for automatic assignment of technicians to service faults 32 (2002) 343
Lee, H.-K., K.-S. Suh and I. Benbasat, Effects of task-modality fit on user performance 32 (2001) 27
Lee, Y.-J., see Park, C.-S. 32 (2002) 379
Leigh, W., R. Purvis and J.M. Ragusa, Forecasting the NYSE composite index with technical analysis, pattern recognizer, neural network, and genetic algorithm: a case study in *romantic* decision support 32 (2002) 361

Elsevier Science B.V.

Leon Zhao, J., see Kumar, A. 32 (2002) 265
Lim, E.-P., see Chua, C.E.H. 32 (2002) 313
Massey, A.P., M.M. Montoya-Weiss and K. Holcom, Re-engineering the customer relationship: leveraging knowledge assets at IBM 32 (2001) 155
Mathiyalakan, S., A methodology for controlled empirical investigation of membership continuity and change in GDSS groups 32 (2002) 279
Mian, A., see Shaw, N.G. 32 (2002) 399
Montoya-Weiss, M.M., see Massey, A.P. 32 (2001) 155
Moraïtis, P., see Karacapilidis, N. 32 (2001) 53
Nair, S.K., see Karuga, G.G. 32 (2001) 85
Park, C.-S., M.H. Kim and Y.-J. Lee, Finding an efficient rewriting of OLAP queries using materialized views in data warehouses 32 (2002) 379
Pekkola, S., see You, Y. 32 (2001) 71
Philippakis, A., see Gregg, D.G. 32 (2002) 233
Piontek, F., see Kohli, R. 32 (2001) 171
Purvis, R., see Leigh, W. 32 (2002) 361
Raghu, T.S., P.K. Kannan, H.R. Rao and A.B. Whinston, Dynamic profiling of consumers for customized offerings over the Internet: a model and analysis 32 (2001) 117
Ragusa, J.M., see Leigh, W. 32 (2002) 361
Rao, H.R., see Raghu, T.S. 32 (2001) 117
Rice, D.O., see Karuga, G.G. 32 (2001) 85
Shaw, N.G., A. Mian and S.B. Yadav, A comprehensive agent-based architecture for intelligent information retrieval in a distributed heterogeneous environment 32 (2002) 399
Shepard, M., see Kohli, R. 32 (2001) 171
Shin, K.-s. and I. Han, A case-based approach using inductive indexing for corporate bond rating 32 (2001) 41
Shoval, P., see Lazarov, A. 32 (2002) 343
Srite, M., see Karahanna, E. 32 (2002) 327
Suh, K.-S., see Lee, H.-K. 32 (2001) 27
VanOsdol, T., see Kohli, R. 32 (2001) 171
Verhoef, P.C. and B. Donkers, Predicting customer potential value an application in the insurance industry 32 (2001) 189
West Jr., L.A. and T.J. Hess, Metadata as a knowledge management tool: supporting intelligent agent and end user access to spatial data 32 (2002) 247
Whinston, A.B., see Kim, B. 32 (2002) 215
Whinston, A.B., see Raghu, T.S. 32 (2001) 117
Yadav, S.B., see Shaw, N.G. 32 (2002) 399
You, Y. and S. Pekkola, Meeting others—supporting situation awareness on the WWW 32 (2001) 71
Zaveri, J., see Bhatt, G.D. 32 (2002) 297

ELSEVIER

Decision Support Systems 32 (2002) 425–426

Decision Support Systems

www.elsevier.com/locate/dsw

Subject index to volume 32

Adaptive DSSs 297
Ad efficiency 85
Agent 247
Artificial intelligence 297
Assignment of technicians to faults 343
Auditory modality 27

B-to-B and B-to-C commerce 265

Case-based reasoning 41
Computer anxiety 327
Computer-assisted sales 107
Conjoint analysis 85
Construct congruence 3
Content-based image retrieval 107
Continuance 201
Corporate bond rating 41
CRM 135
CSCW 71
Customer potential 189
Customer relationship 155
Customer relationship management 171
Customer relationship management 189
Customer relationship management 201
Customer satisfaction 201
Customized advertisements 117
Customized product offerings 117

Data mining 313
Data quality 233
Data warehouse 379
Decision rules 343
Decision Support System 171
Decision support system 233
Decision support system 343
Decision support systems 297
Digital economy 215
Digital goods 215
Distributed decision-making 399
Document management architecture 265
DSS 247
Dynamic profiling 117

Earcon 27
E-business 171
E-commerce 53
EDI 265
Electronic channel 155
Electronic commerce 107
Electronic commerce 135
Electronic commerce 171
Electronic retailing 107
E-market 53
End-user 247
Expectation–confirmation theory 201
Experimental Digital Economy (EDE) 215
Extensible routing 265

Field experiments 215
Financial decision support 361
Forecasting 361

GDSS 279
Genetic algorithms 361
GIS 247
Group decision making 279
Groups 279
Group support systems 327
GSS 279

Health care 171
Help desk system 343
Heterogeneous data sources 399
Heuristics 361
Human–computer interfaces 27

Image analysis 107
Induced value experiments 279
Inductive learning 41
Inductive learning 297
Information retrieval 343
Information retrieval 399
Information search 117
Information system design 247
Information systems 279
Information technology 155
Insurance industry 189
Intelligent agents 399

Elsevier Science B.V.

Internet 155
Inter-organizational electronic commerce 265
IS use 201

Knowledge discovery 313
Knowledge management 155
Knowledge management 247

Laboratory experimentation 135
Laboratory experiments 215

Market efficiency 361
Marketing models 189
Materialized view 379
Metadata 247
Metadata model 233
Middleware 313
MIS 279
Modeling 117
Multi-modality 27
Multiple criteria decision making 53

Neural networks 361

OLAP 379
Online advertisements 85
Online auctions 135
Open DSS protocol 233
Optimization 85
Oral communication apprehension 327
Organizational learning 297

Pattern recognition 361
Personal innovativeness 327
Physician profiling 171

Query development 3
Query rewriting 379

Relative advantage 327
Requirements ambiguity 3
Research methodology 215
Rule-based system 343

Situation awareness 71
Software agents 53
Software integration 313

Technical analysis 361
Technology acceptance model 201

User interaction 71

Virtual field experiments (VFE) 215
Visual modality 27

Web-based information system 53
Web front end 3
Writing communication apprehension 327
WWW 71

XML 265
XRL 265